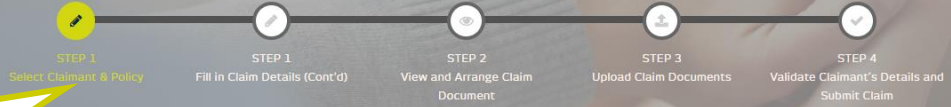


10.1 New Claims

Online Claim Submission



STEP 1 Select Claimant & Policy

Select 

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1. For New Claims, please follow through the Step 1 to Step 4. Please note that every claim type has its own web form.



Make sure that you have all the documents ready (scanned or saved in computer as pdf/jpeg file).

Mandatory Documents

(Note: Person who can certify document: Customer Service Personnel at Tokio Marine Life Insurance Bhd Head Office and Branches; RHB Executive; Sales Manager or above; Commissioner of Oath; Public Notary)

Receipt(s) & itemised bill(s)

Choose Files No file chosen

Supporting Documents (whichever applicable)

All Supporting Documents

Choose Files No file chosen

2. At Step 4, please ensure that you upload the required clear scanned supporting documents

eClaims_ECLM2020-000726.pdf 1 / 12

To Be a Good Company

Claim Form (by Claimant) / Borang Tuntutan (oleh Penuntut)
Important Note / Nota Penting:
 This form is to be completed by the claimant. Please do not...
 borang ini perlu diisi oleh penuntut. Jangan menandatangani borang ini jika berkenaan, sila gunakan tandatangan yang sama seperti dalam rekod polisi.

1. Life Assured's Details / Butiran Hayat yang Dilindungi

Policy Number / Nombor Polisi	30XXX88
Full Name of Life Assured / Nama Pemilih Hayat yang Dilindungi	LEE KOK KEONG
MIC Number / Nombor Kad Pengenalan	761227-13-XXXX
Occupation / Pekerjaan	customer service manager
Corresponding Address / Alamat Surat Momenor Terkini	Address 1 TAMAN JELITA TAMAN TUNJU 98000 MIRI SARAWAK
Telephone Number / Nombor Telefon	0109999999

2. Type of Claim / Jenis Tuntutan

Medical Claim (Admission)

Note / Nota:

Claim / Tuntutan	Description / Keterangan
AC	refer to Accident Reimbursement / rujuk Kemalangan Pembayaran
ADD	refer to Accident Disbursement / rujuk Kecederaan Anggota Badan

3. Upon final completion, a pdf format will be display with option for your download

Download

1. I have read and fully understood the Personal Data Notice as mentioned in the claim form. I confirm that I... Malaysia Bhd. (the Company) in accordance with the...

e-Services
 Case No. : ECLM2020-000648
 Thank you for using our e-Claims services.
 The e-Claims submission is successful and you will receive an e-Claims Receipt Acknowledgement via sms and email shortly.

Reprint Ok

6. I understand that the Company reserves the right to request original documents should the claim... submit the original receipts to my servicing agent or the nearest TMLM... monies... to perform Policy Alteration in accordance with the particulars provided above... ation as the Company may require in order to process my claim... the information provided in relation to my claim submission is true, complete and... knowledge. I further acknowledge that I have read and agree to the above Terms

4. Your eClaims submission will generate a Case No for your future reference and follow up status via "Track Your Claim"

Previous Submit